



PO Box 4060  
Modesto, CA 95352-4060

Dec. 2008 - Jan. 2009

Dear MID Customer:

**Coming soon:** Modesto Irrigation District (MID) will upgrade all residential and commercial electric meters over the next few months. You may see authorized technicians from MID or our contractor, Wellington Energy, installing digital "smart" meters in your neighborhood. Starting in 2009, MID will use a secure, wireless communication system (similar to a cellular telephone network) to read electric meters by remote control.

**On the day your electric meter is upgraded,** you can expect:

- A technician carrying a photo ID card and an MID letter of authorization will arrive at your home.
- The technician will knock on your door before starting work. If no one is home, the technician will leave a note on your door after installing your new meter.
- You don't need to be at home, as long as our technician can access your meter.
- Your power will be turned off for about one minute. You may have to reset electric clocks in some appliances. MID regrets this inconvenience.

**Next, a test period.** MID meter readers will continue to read your new digital meter for two to three months. During this test period MID will ensure that our remote communications system is working correctly. After this, meter readers will no longer routinely visit your home.

**Looking ahead:** Digital electric meters will enable MID to perform routine tasks more efficiently and at lower cost. Customers like you will receive the savings in future years. MID customers will also benefit from:

- **Faster outage repair.** If your power goes out, MID will know automatically. We'll dispatch repair crews faster and more efficiently.
- **Saving gas, sparing the air.** MID will drive over 200,000 fewer miles each year, spend less money on gasoline and cut carbon and other harmful air emissions.
- **Intelligent energy savings.** Digital smart meters speak the same language as next-generation "smart" appliances. MID's new meters will make possible the automated energy conservation programs of the future. Learn more about MID's smart meter project at [www.mid.org/meterproject](http://www.mid.org/meterproject).

**Some important things will stay the same,** such as the reliable MID electric service you depend on. Occasionally, MID will still need to replace or test electric meters. So please make sure our technicians can access your meter in the future. We appreciate your cooperation.

Sincerely,

Tom Kimball  
MID Assistant General Manager  
Electric Transmission & Distribution

Your electric meter at  
Your Address,  
Your Home Town  
is about to receive a

**SMART**  
upgrade



Questions?



¿Preguntas?

For more information • Toll-free • English

**1-888-317-8815**

Para más información • Gratis • Español

[www.mid.org/meterproject](http://www.mid.org/meterproject)